

Carebase (Redhill) Limited

Acorn Court Care Home

Inspection report

The Kilns
Redhill
Surrey
RH1 2NX

Tel: 02088796550

Website: www.carebase.org.uk

Date of inspection visit:
27 October 2020

Date of publication:
18 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Acorn Court Care Home provides accommodation, residential and nursing care for up to 86 older people, some who are living with Dementia. On the day of our inspection, there were 80 people using the service.

We found the following examples of good practice:

People that were able to follow social distancing guidance were supported to have visits from their relatives through a pre booked timed system. Visits took place in designated areas of the home and were supported by care staff. Track and trace systems were in place.

The deputy manager told us that they offered support with video calling for people to maintain links with relatives who could not visit. This was offered throughout the day to support emotional wellbeing of people who used the service.

Visitors to the service were provided personal protective equipment (PPE)

Staff and people were supported with regular testing for COVID-19

Staff were trained in Infection Prevention Control (IPC) and in using PPE appropriately.

Staff were supported with staggered regular breaks to maintain social distancing.

There were risk assessments in place for staff and people who fell into high risk groups. The deputy manager had planned how to manage an outbreak of COVID-19 in the home, including zoning of rooms and areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Acorn Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.